

Important Information About FLEET® PHOSPHO-SODA® Oral Laxative

In collaboration with Health Canada, we are voluntarily withdrawing FLEET® PHOSPHO-SODA® Oral Laxative, our over-the-counter oral sodium phosphates (OSP) product. Health Canada issued a public advisory on March 5, 2009 that states that oral sodium phosphate products taken in purgative doses have been associated with serious adverse effects, including electrolyte disturbances and kidney injury. Health Canada confirmed however that these products are still considered to be safe and effective for laxative use.

We discontinued sale of the product in December 2008 for commercial reasons and are working with wholesalers and retailers to remove any product remaining in inventory or on store shelves.

Health Canada's public advisory warns consumers not to use this product as a bowel cleanser unless recommended by a health care practitioner. We recommend consumers who have purchased FLEET® PHOSPHO-SODA® Oral Laxative for bowel cleansing use consult with a physician.

Please note that this voluntary withdrawal does not affect our FLEET® ENEMA® products which will remain available for retail sales in either sodium phosphate or mineral oil solutions.

Health Canada's public advisory is available at www.hc-sc.gc.ca/ahc-asc/media/advisories-avis/_2009/2009_37-eng.php and provides contact information for consumers requiring more information.

Q&A

Is it okay to keep using FLEET® PHOSPHO-SODA® Oral Laxative?

Health Canada has warned Canadians not to use oral sodium phosphate products as bowel cleansers unless recommended by a health care practitioner. Health Canada confirmed however that these products are still considered to be safe and effective for laxative use. We recommend you speak to your doctor about using FLEET® PHOSPHO-SODA® Oral Laxative or return the product to the place of purchase.

I've already used some of the product being voluntarily withdrawn. Should I be concerned?

If you are concerned or have specific questions related to your experience with this product, you should contact your doctor.

I have already purchased the product. What should I do?

Please contact your doctor or return the product to the place of purchase.

Who can I call about getting a refund?

You can call our Consumer Information Centre at 1-888-730-4636 or return the product to the place of purchase for a refund.